

Active Health Management, Inc.
GA 2023 Utilization Management Statistics for Prior Authorizations

Service Type	Total Requested	Number Approved	Number Denied	Top Five Denial Reasons	Average Turn-Around Time for Review	Overtured on Appeal	Upheld on Appeal
Planned Inpatient Admissions <ul style="list-style-type: none"> • Skilled Nursing Facilities/SubAcute • Hospitalization • Inpatient rehabilitation services for medical/surgical issues, • Long Term Acute Care 	21 Days	21 Days	0	None Denied	1 Business Day	0	0
Durable Medical Equipment <ul style="list-style-type: none"> • Purchase • Rental 	14 Units	14 Units	0	None denied	4 Business Days	0	0
Medications	0	n/a	n/a	n/a	n/a	n/a	n/a
Outpatient Procedures, Therapy, and Surgery	69	67	2	Criteria Not Met	1.9 Business Days	0	0
Home Care	0	n/a	n/a	n/a	n/a	n/a	n/a
Radiology <ul style="list-style-type: none"> • Diagnostic • High Tech 	13	12	1	Criteria Not Met	3.3 Business Days	0	0
Inpatient Behavioral Health Services <ul style="list-style-type: none"> • Psychiatric • Substance Use Disorder 	0	n/a	n/a	n/a	n/a	n/a	n/a
Outpatient Behavioral Health Services <ul style="list-style-type: none"> • Psychiatric • Substance Use Disorders 	0	n/a	n/a	n/a	n/a	n/a	n/a
ABA Therapy	0	n/a	n/a	n/a	n/a	n/a	n/a