

Active Health Management, Inc.
Illinois 2021 Utilization Management Statistics for Prior Authorizations

Service Type	Total Requested	Number Approved	Number Denied	Top Five Denial Reasons	Average Turn-Around Time for Review	Overturned on Appeal	Upheld on Appeal
Planned Inpatient Admissions (to include Skilled Nursing Facilities, inpatient rehabilitation services for medical/surgical issues, and Long Term Acute Care)	8	8	0	n/a	3.1 days	n/a	n/a
Durable Medical Equipment	3	3	0	n/a	1 day	n/a	n/a
Medications	0	n/a	n/a	n/a	n/a	n/a	n/a
Surgery and Outpatient Procedures	9	9	0	n/a	4.3 days	n/a	n/a
Home Care	1	1	0	n/a	8 days	n/a	n/a
Radiology	28	28	0	n/a	1.1 days	n/a	n/a
Inpatient Behavioral Health Services (to include Substance Use Disorders)	0	n/a	n/a	n/a	n/a	n/a	n/a