

**Active Health Management, Inc.**  
**Illinois 2022 Utilization Management Statistics for Prior Authorizations**

<b>Service Type</b>	<b>Total Requested</b>	<b>Number Approved</b>	<b>Number Denied</b>	<b>Top Five Denial Reasons</b>	<b>Average Turn-Around Time for Review</b>	<b>Overtured on Appeal</b>	<b>Upheld on Appeal</b>
Planned Inpatient Admissions <ul style="list-style-type: none"> <li>• Skilled Nursing Facilities/SubAcute</li> <li>• Hospitalization</li> <li>• Inpatient rehabilitation services for medical/surgical issues,</li> <li>• Long Term Acute Care</li> </ul>	54	53	1	Criteria Not Met	.02 days	n/a	n/a
Durable Medical Equipment <ul style="list-style-type: none"> <li>• Purchase</li> <li>• Rental</li> </ul>	87	84	3	Criteria Not Met Lack of Medical Information	1 day	n/a	n/a
Medications	44	44	0	n/a	1 day	n/a	n/a
Outpatient Procedures, Therapy, and Surgery	430	413	17	Criteria Not Met Lack of Medical Information	1 day	0	1
Home Care	67	63	4	Criteria Not Met Lack of Medical Information	1 day	0	1
Radiology <ul style="list-style-type: none"> <li>• Diagnostic</li> <li>• High Tech</li> </ul>	456	447	9	Criteria Not Met Lack of Medical Information	1 day	n/a	n/a
Inpatient Behavioral Health Services <ul style="list-style-type: none"> <li>• Psychiatric</li> <li>• Substance Use Disorder</li> </ul>	1	1	0	n/a	1 day	n/a	n/a
Outpatient Behavioral Health Services <ul style="list-style-type: none"> <li>• Psychiatric</li> <li>• Substance Use Disorders</li> </ul>	64	62	2	Lack of Medical Information Criteria not Met	1 day	n/a	n/a
ABA Therapy	6	5	1	Criteria Not Met	1 day	n/a	n/a